## MRCO Conference September 20-22, 2024 Kansas City

rev 073124 Salon D Salon C Salon H Salon I Four Winds 3-4 **Working With Difficult Action Geometry for the Grand Dampers: Factory** Vert ical Regulation: When. **Tuning Hammer** Tips and Speed Terrified Dean Revburn and 8:00 -Customers What, and How Part 1. **Technique and Body** Techniques Torger Baland Nate Revburn **Lucy Urlacher** 9:00am **Ergonomics Master Class** Jim Busby Part 1 Timothy Barnes Field Lyre Repair **Action Geometry for the Grand Dampers: Factory Tuning Hammer** Vert ical Regulation: When. Tips and Speed 9:30-**Torger Baland** Terrified Dean Reyburn and **Technique and Body** What, and How Part 2. Techniques 10:30am Nate Reyburn **Ergonomics Master Class Lucy Urlacher** Jim Busby Part 2 Timothy Barnes D Regulation of Oddball Vert ical Regulation: When. Demystifying the Tuning Installation of the Full-Fitted Before the Needle: 11:00 -Α Pianos Part 1 **Prevoicing the Piano** What, and How Part 3. Pinblock lExam 12:00pm **Robert Guenther** Zack Hardy **Gary Telleen Lucy Urlacher Christian Bolduc** Installation of the Full-Fitted Cyborg Tuning: The Best of **Regulation of Oddball Before the Needle: Resurrecting the Older** 1:30-2:30 **Both Worlds** Pinblock Pianos Part 2 **Prevoicing the Piano Grand Piano Part 1.** pm Ryan Sowers **Christian Bolduc Zack Hardy Gary Telleen Don Manino** Cyborg Tuning: The Best of Measuring Voicing: Hands on Advanced Use of TuneLab Customer Experience 101 **Resurrecting the Older** 3:00-4:00 Robert Scott Ty Uphoff and **Both Worlds** Approach to Needles and **Grand Piano Part 2.** pm **Ryan Sowers** Chemicals **Maria Pollock Ashley Vinson Don Manino Resurrecting the Older** The Good, The Bad, and the Measuring Voicing: Hands on 4:30-5:30 All About Knuckles Tuning With The Verituner Grand Piano Part 3. Annoving Approach to Needles and **Zackery Hardy** pm **Dave Carpenter Don Manino** Apryl Johnston Chemicals **Maria Pollock Grand Damper System Regulation of Odd Ball CyberTuner: Tuning Your Way** Voicing Everyday Part 1 **Upright Hammer Hanging** 8:00 -S Pianos Part 1 Repair and Regulation Pt 1 Ryan Sowers **Dean Reyburn and Nate** Josi Davis 9:00am Α **Zack Hardy Don Manino** Reyburn Τ **Regulation of Odd Ball Recapping the Vertical Bass Grand Damper System** Voicing Everyday Part 2 **Upright Hammer Hanging** U 9:30-Pianos Part 2 **Repair and Regulation Pt 2** Bridge w/o Removing the Josi Davis Ryan Sowers R 10:30am Plate Christian Bolduc **Zack Hardy Don Manino** D **Creating Estimates That Sell** Α The Good, The Bad, and the Recapping the Vertical Bass **Ten Timeless Tuning** Vert ical Regulation: When, **Timothy Barnes and Nathan** Bridge w/o Removing the **Tips: A Compilation** 11:00 -Annoying What, and How Part 1. Ehrsman Plate From Old to New 12:00pm **Apryl Johnston Lucy Urlacher Christian Bolduc** Jim Busby

Rebuild/Shop

**Tuning** 

Regulation

Voicing

Service/Repair

**RPT Exam Prep** 

**Business** 

		<u>Salon C</u>	<u>Salon D</u>	<u>Salon H</u>	<u>Salon I</u>	Four Winds 3-4	
S A T U R D A Y	1:30-2:30	Introduction to Piano Life Saver Debi Gould	Customer Experience 101 Ty Uphoff and Ashley Vinson	Working with Difficult Customers Torger Baland	Stringing 101 Part 1 Gary Telleen	Vert ical Regulation: When, What, and How Part 2. Lucy Urlacher	
	3:00-4:00	Piano Life Saver System Service for Older Models Debi Gould	Grow With Gazelle Timothy Barnes and Nathan Ehresman	Advanced Use of Tune Lab Robert Scott	Stringing 101 Part 2 Gary Telleen	Vert ical Regulation: When, What, and How Part 3. Lucy Urlacher	
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U N D	8:30 -	Introduction to Piano Life Saver Debi Gould	Ten Timeless Tuning Tips: A Compilation From Old to New Jim Busby	All About Knuckles Zackery Hardy	Grand Hammer Hanging Josi Davis	Grand Damper System Repair & Regulation Part 1 Don Manino	
	11:00 am	Piano Life Saver System Service for Older Models Debi Gould	Glues, Goo-es and other Clues Maria Pollock	Almost All the Aural Checks I Know Robert Guenther	Grand Hammer Hanging Josi Davis	Grand Damper System Repair & Regulation Part 2 Don Manino	
	11:30 - 12:30pm		Glues, Goo-es and other Clues Maria Pollock	Almost All the Aural Checks I Know Robert Guenther	CyberTuner - Tuning Your Way Dean Reyburn and Nate Reyburn	Field Lyre Repair Torger Baland	
	Tuning Regulation Voicing Rebuild/Shop Service/Repair Business RPT Exam Prep						

## **SPECIALTY Classes/Exams/Offices throughout the Conference**

Competency Playground	Salon A-B all day Friday &Saturday	Maria Pollock		
Written Exams	Notos Room Friday 8:00am	Robert Guenther		
Tuning Tutoring	Four Winds 1	Alan Crane		
<b>Technical Exam Preparation-Hands On</b>	Salon G Friday: 1:30p Pt 1, 3:00p Pt 2, 4:30p Pt 3	Ann Fell, Lucy Urlacher		
Institute Office	Salon J			
Storage	Four Winds II			

NOTE: the room names of 'Salon' may read 'Great Plains' at the hotel!